



## **Terms and Conditions for Mini Game**

### **When can you enjoy this offer**

1. The promotional period for the offer is from 01 April 2023 to 31 December 2023.

### **What is the offer**

2. Each Eligible Order made during the promotional period will be entitled to one entry to the Mini Game. Eligible entries will be automatically shown on Elephant Please, you may also be notified via email or SMS. You are required to log on to Elephant Please and participate in the Mini Game from 01 April 2023 to 31 February 2024, the Order Completion Period, to win the prize. The Mini Game is a guaranteed prize game.
3. Each person, as identified by the registered email address, phone number or government-issued photo id, or any other means, can only be entitled to have a maximum of ten (10) entries to the Mini Game during the entire promotional period
4. One prize will be granted to each entry of the Mini Game. The possible prizes of the Mini Game include
  - a. Cash coupons: HKD5, HKD10, HKD20, HKD50, HKD100, HKD500 and HKD1000; and
  - b. Other designated rewards (including but not limited to Elephant+ membership).
5. The cash coupons, in terms of promo code, will be issued to you via email within seven (7) business days of completion of each entry of the Mini Game.
6. You may be given the opportunity to select the prize.
7. Probability of each Mini Game prize is not evenly distributed.
8. If you are given the opportunity to select your prize but cannot select prize due to prize selection timeout or leaving the prize selection page or other unexpected issues, you shall be assumed to select the cash coupon prize.

### **How can you enjoy the offer**

9. You can enjoy the offer if you:
  - a. hold an Elephant Please account and your account is valid and in good standing;
  - b. have completed an Eligible Order;
  - c. have downloaded the Elephant Please mobile application; and
  - d. have achieved the Government-Issued Photo ID verification level.

10. Only one (1) promo code can be redeemed per order.
11. Each promo code can only be used once.
12. The promo codes issued can only be applied to orders made using the same account.
13. The cash coupon can only be applied when the order is above the face value of the respective cash coupon. For example, a HKD10 cash coupon can only be applied when the order is HKD10.01 or above.
14. The cash coupons will expire sixty (60) calendar days upon being issued.

**Read before you enjoy the offer**

15. If coupons are applied to orders that are subsequently cancelled, the coupon will be rendered void and a replacement will not be issued.
16. You cannot exchange the offer for cash, other products, services or discounts or transfer the offer.
17. The Terms of Use of the Elephant Please platform will apply.
18. We can change or cancel the offer or amend the terms and conditions. Please check our website for the latest details, availability and terms and conditions of the offer.
19. If we believe you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer, we will debit your initial payment methods or invoice you to take back any offer you have enjoyed and/or cancel your account.
20. In case of disputes arising out of this promotion, our decision shall be final and conclusive.
21. We write the terms and conditions of the offer under Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

**What these terms mean**

22. "Elephant Please" refers to the Elephant Please platform, accessed via the website or the mobile application.
23. "Eligible Order" refers to any order placed with a minimum Net Order Amount of HKD500 each during the promotional period and completed (meaning the item should be returned to the lender) on our system during the Order Completion Period.
24. "Mini Game" means the mini game held on the Elephant Please mobile application.
25. "Net Order Amount" means the final order amount charged to the payment method chosen after all applicable discounts, reductions and use of cash coupons/vouchers.

26. "Order Completion Period" means 01 April 2023 to 31 February 2024

Issued by Elephant Please Limited